

User Guide for the Security Platform Gas

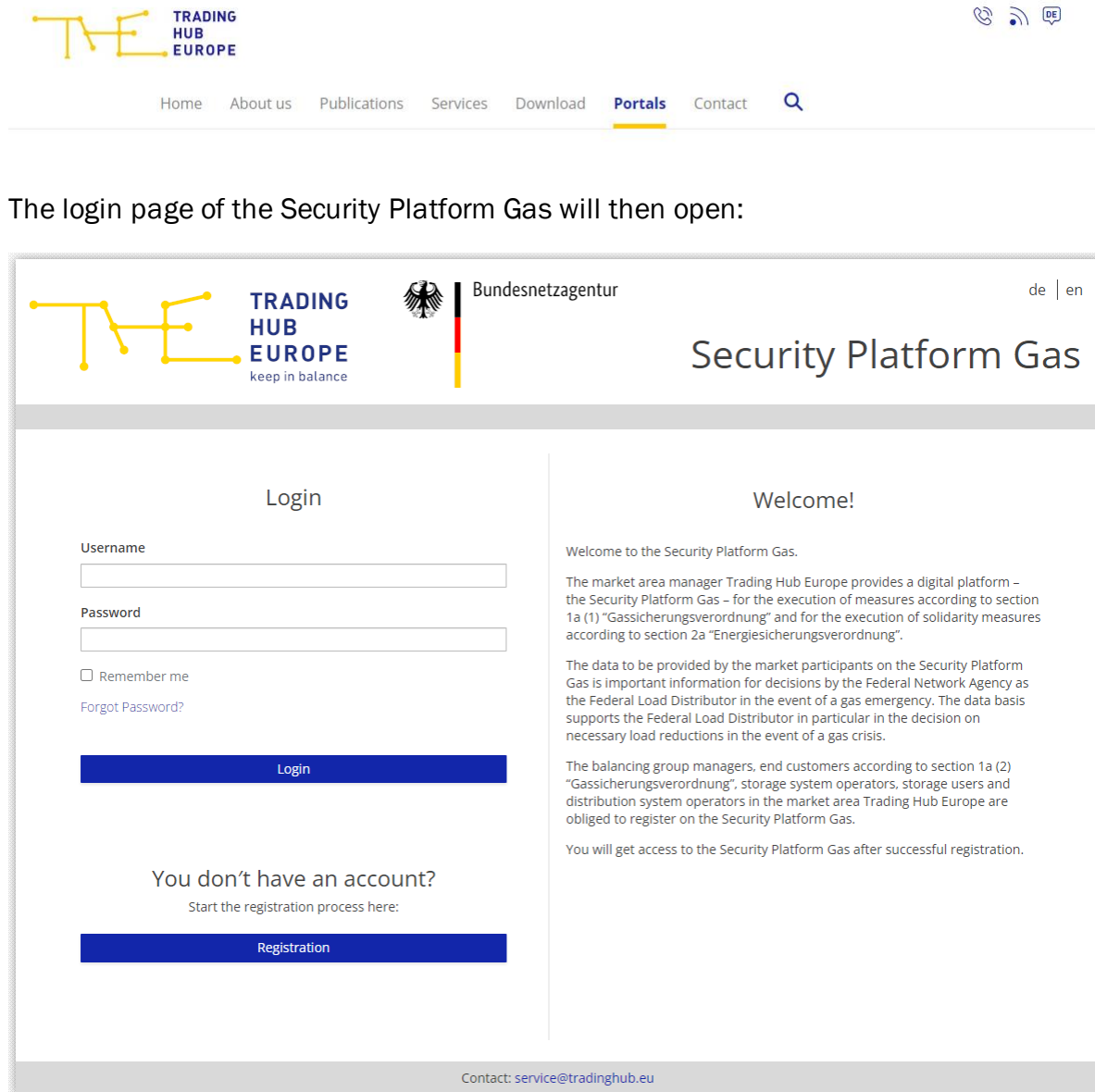
For Storage Users

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1 The login page of the Security Platform Gas

To access the Security Platform Gas, please first follow the link on the Trading Hub Europe GmbH (THE) website. Alternatively, you can find the Security Platform Gas at www.sicherheitsplattform-gas.de.



The screenshot shows the login page of the Security Platform Gas. At the top, there is a header with the Trading Hub Europe logo, the Bundesnetzagentur logo, and the text "Security Platform Gas". Below the header, there is a navigation bar with links: Home, About us, Publications, Services, Download, Portals (highlighted), Contact, and a search icon.

The main content area is divided into two columns. The left column is titled "Login" and contains the following elements:

- Username:** A text input field.
- Password:** A text input field.
- ☐ Remember me
- [Forgot Password?](#)
- Login:** A blue button.
- You don't have an account?**
- Start the registration process here:
- Registration:** A blue button.

The right column is titled "Welcome!" and contains the following text:

Welcome to the Security Platform Gas.

The market area manager Trading Hub Europe provides a digital platform – the Security Platform Gas – for the execution of measures according to section 1a (1) "Gassicherungsverordnung" and for the execution of solidarity measures according to section 2a "Energiesicherungsverordnung".

The data to be provided by the market participants on the Security Platform Gas is important information for decisions by the Federal Network Agency as the Federal Load Distributor in the event of a gas emergency. The data basis supports the Federal Load Distributor in particular in the decision on necessary load reductions in the event of a gas crisis.

The balancing group managers, end customers according to section 1a (2) "Gassicherungsverordnung", storage system operators, storage users and distribution system operators in the market area Trading Hub Europe are obliged to register on the Security Platform Gas.

You will get access to the Security Platform Gas after successful registration.

At the bottom of the page, there is a contact link: [Contact: service@tradinghub.eu](mailto:service@tradinghub.eu)

Here you have the option of starting the registration process for the Security Platform Gas, logging in or resetting your password.

To reset your password, please use the forgot password function. You need to enter your user name and click on the "Submit" button. You will now receive an automatically generated e-mail with further instructions.

Security Platform Gas

Login

Username

« Back to Login

Submit

Please enter your username. After pressing "Submit" you will receive an email with further instructions to your registered email address (provided your entered username exists).

You don't have an account?

Start the registration process here:

Registration

Welcome!

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You will get access to the Security Platform Gas after successful registration.

2 Registration on the Security Platform Gas

To start the registration process, click on the "Registration" button:

You don't have an account?
Start the registration process here:

Registration

Select the market role "Storage User" and specify whether your company (or, if applicable, the company for which you provide services) is already registered as a market partner on the Security Platform Gas or whether you would like to register your company (or, if applicable, the company for which you provide services) for the first time:



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Security Platform Gas

Registration

← Home Role / Application type

Role *:

- ☐ Balancing group manager
- ☐ Network Operator
- ☐ Final consumer with a technical connection capacity ≥ 10 MWh/h (hereinafter "Final consumer") *
- ☐ Storage system operator
- ☒ Storage user

Application type *:

- ☐ I would like to apply for a user account for a **new company** as a storage user on the Security Platform Gas
- ☐ I would like to apply for a user account for an already registered storage user on the Security Platform Gas

Depending on the application type selected, you will be taken to the corresponding authorisation form.

Please note that the fields marked with * in the online registration form are mandatory.

The information symbols (question marks) also provide you with useful information on the respective master data.

← Home Registration of a new storage user

Company name *:

Service providers *: ☒ I am an employee of the above company
☐ I am a service provider acting on behalf of the above company

VAT ID *:

Contact details

Contact details 24/7 availability ⓘ

Name *: ⓘ

Phone *: (0) ⓘ

Fax: (0)

Email *: ⓘ

Business address according to commercial register

Additional company information:

Street and number *:

Additional address information:

Postcode *:

City/location *:

Country *:

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The 24/7 contact must be entered in the online registration form:

The entry of the contact details "24/7 availability" are required in accordance with Section 1a (3) GasSV so that the federal load distributor can reach your company at any time in the event of a national gas shortage or to fulfil the obligation to take solidarity measures in accordance with Article 13 of Regulation (EU) 2017/1938, e.g. to send your company decrees in accordance with Section 14 EnSiG or to contact you in the event of queries. In the emergency level, storage withdrawal orders are sent to the email address provided. In the emergency level, it must be ensured that 24/7 availability is guaranteed, as storage withdrawals must be implemented within a short period of time.

When entering or changing contact persons, it is important to note that the entries or changes are only applied once the contact person has given their consent. The user data or the old contact person data will initially remain in place until approval is given. If the new contact person does not give their consent within 14 calendar days, the corresponding change request is automatically discarded.

The following company details must then be entered:

- Name of the company
- VAT ID
 - Do not use spaces

- Do not use any special character
- Address of the company

Personal data must be entered:

- E-mail address (an e-mail address may only be registered once)
- First name, surname
- Salutation
- Phone number



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Security Platform Gas

Registration

← Home Userdata

Existing user: ☐ Yes ?

Email *:

Title: No title

First name *:

Last name *:

Salutation *: ☐ Mr ☐ Ms ☐ Divers

Language *:

Phone *: (0)

Mobile: (0)

☐ * I hereby accept the [Portal Terms of Use](#) and [data protection policy](#) of THE.

← Back

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✓ Register

Contact: service@tradinghub.eu

Trading Hub Europe, 2023 / Imprint / Data Protection Policy / Disclaimer

Please note: If you already have a valid user account and would like to register a new company or apply for access to an already registered company, you have the option of selecting the "Existing user" option in the online registration form. You only need to enter the e-mail address you have already registered under personal details. This will allow THE to assign the new company to your existing account once all the necessary registration documents have been received.


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Security Platform Gas

Registration

← Home
Userdata

Existing user: ☒ Yes ?

Email *:

☐ * I hereby accept the [Portal Terms of Use](#) and [data protection policy](#) of THE.

Once you have completed the registration form correctly, you will receive an e-mail confirming receipt of your registration application. THE will then check the data provided in the form and you will receive a separate e-mail containing the documents required for a successful registration process.

The required documents are:

1. The "Market Participant's power of attorney for the user of the security platform gas", completed in full and signed by the user and an authorised signatory. The authorisation to sign must be equivalent from the extract from the commercial register. If a person who is not authorised to sign is signing, a power of attorney is also required to authorise them to sign. This power of attorney must be issued by a person authorised to sign.
2. A copy of the front of the valid identity card of the authorised signatory and the user (all details on the copy of the identity card, with the exception of first name and surname, date of birth, signature and period of validity, must be made unrecognisable before transmission. Failure to make the details unrecognisable will result in the immediate deletion of the copy sent and must be resubmitted. The copy of the ID card should always be sent by post or by fax (to the fax number: + 49 30 364 289-420). If the copy of the ID card is sent by e-mail, it is essential to ensure that the file containing the redacted copy of the ID card is password-protected).
3. A current extract from the commercial register (not older than three months)
4. If service providers are used, please provide us with the fully completed and signed "Power of Attorney for Service Providers" (<https://www.tradinghub.eu/en-gb/Download/Download-center-THE>)

As soon as you have submitted the requested documents to us in full by e-mail (sicherheitsplattform@tradinghub.eu) or by post and THE has successfully completed the check, you will be informed that your account has been activated and the corresponding access data will be sent to you by e-mail. Please change the initial password when you log in to the Security Platform Gas for the first time.

When you log in to the Security Platform Gas for the first time, you must also set up two-factor authentication (2FA). To set up 2FA, please install an authenticator application on your smartphone or other mobile devices:

- FreeOTP / FreeOTP+,
- Google Authenticator,
- Microsoft Authenticator,
- andOTP,
- etc.

and link the app to your account by scanning the QR code displayed. A temporary one-time password should now be displayed in the app, which you will need to enter every time you log in.

Security Platform Gas

Login

 You need to set up Mobile Authenticator to activate your account.

1. Install an authenticator application on your device. For example, one of the following applications can be used:

- FreeOTP / FreeOTP+
- Google Authenticator
- Microsoft Authenticator
- andOTP

2. Open the application and scan the barcode



Unable to scan?

3. Enter the one-time code provided by the application and click Save to finish the setup

One-time code

Save

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The balancing group managers and end customers according to section 1a (2) "Gassicherungsverordnung" in the market area Trading Hub Europe are obliged to register on the Security Platform Gas.

You will get access to the Security Platform Gas after successful registration.

Once you have linked the Authenticator application to your user account, the Security Platform Gas will display backup codes. These are single-use codes for resetting the 2FA setup.

You can only log in to the Security Platform Gas once you have downloaded the backup codes. The backup codes are only displayed once. Keep them in a safe place!

Login

 Warning alert: The recovery codes will not appear again after leaving this page. In order to login, please confirm, that you saved these codes in a secure place.

Make sure to print, download, or copy them to a password manager and keep them safe. Cancelling this setup will remove these recovery codes from your account.

1:	7:
2:	8:
3:	9:
4:	10:
5:	11:
6:	12:

 Print  Download  Copy

☐ I have saved these codes in a secure place

[Complete setup](#)

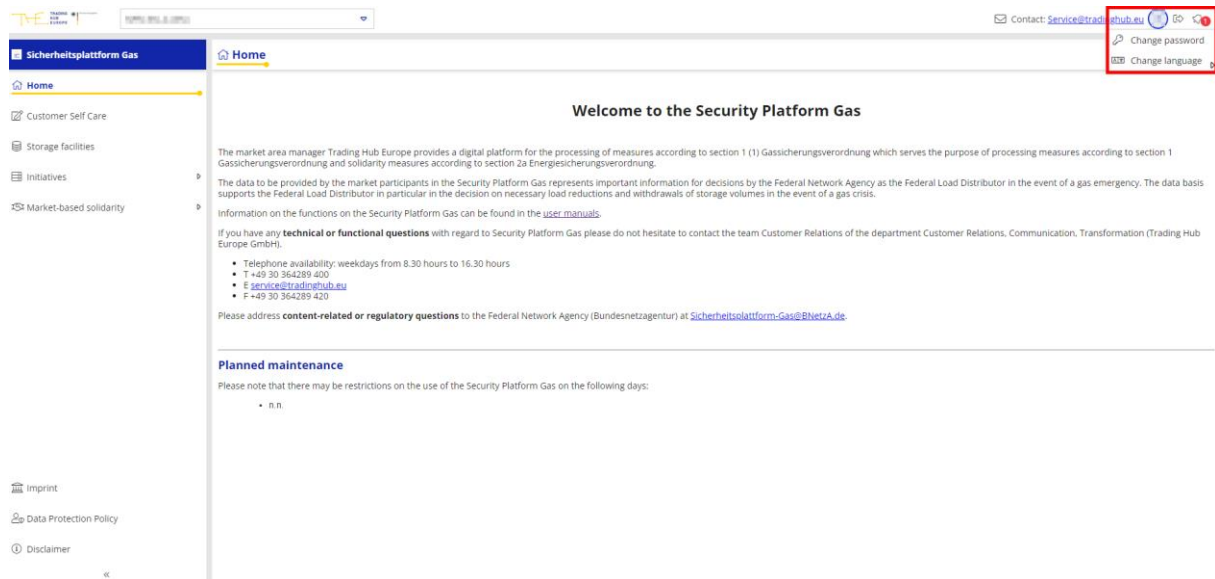
Once your account has been activated, you can use the functions of the Security Platform Gas.

Important: If the user and/or company data you entered when registering has changed, please adjust it in the Master data menu item when you log in for the first time.

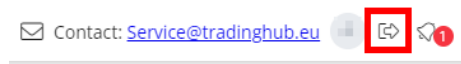
3 General information about the Security Platform Gas

By clicking on your login name you can

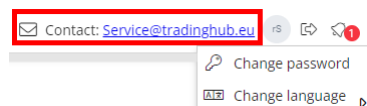
- change your password
- change the language (German/English)



Click on the following symbol to log out:



If you have any questions about the Security Platform Gas, please contact service@tradinghub.eu. You will also find this contact address to the left of your login name.



The menu on the left-hand side of the Security Platform Gas can be collapsed with a click on the double arrow «. Click on the double arrow » to expand the menu.



Sicherheitsplattform Gas

Home

Customer Self Care

Storage facilities

Initiatives

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Home

Welcome to the Security Platform Gas

The market area manager Trading Hub Europe provides a digital platform for the processing of measures according to section 1 (1) Gassicherungsverordnung which serves the purpose of processing measures according to section 1 Gassicherungsverordnung and solidarity measures according to section 2a Energiesicherungsverordnung.

The data to be provided by the market participants in the Security Platform Gas represents important information for decisions by the Federal Network Agency as the Federal Load Distributor in the event of a gas emergency. The data basis supports the Federal Load Distributor in particular in the decision on necessary load reductions and withdrawals of storage volumes in the event of a gas crisis.

Information on the functions on the Security Platform Gas can be found in the [user manuals](#).

If you have any **technical or functional questions** with regard to Security Platform Gas please do not hesitate to contact the team Customer Relations of the department Customer Relations, Communication, Transformation (Trading Hub Europe GmbH).

- Telephone availability: weekdays from 8.30 hours to 16.30 hours
- T +49 30 364289 400
- E service@tradinghub.eu
- F +49 30 364289 420

Please address **content-related or regulatory questions** to the Federal Network Agency (Bundesnetzagentur) at Sicherheitsplattform-Gas@BNetzA.de.

Planned maintenance

Please note that there may be restrictions on the use of the Security Platform Gas on the following days:

- n.n.



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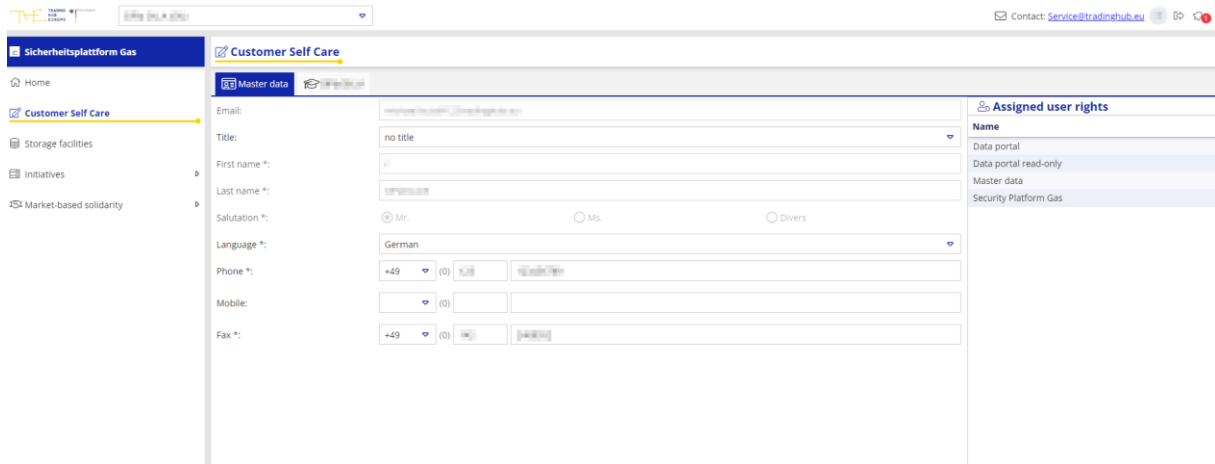
Planned maintenance

Please note that there may be restrictions on the use of the Security Platform Gas on the following days:

- n.n.

4 Master data

Every user can view their personal master data and the master data of the assigned companies in the Security Platform Gas. The master data can be viewed via the “Customer Self Care” menu item.



4.1 Change of personal master data

User data that is highlighted in gray cannot be edited independently by the user. Please contact THE if you need to change this data.

Click in the desired field, enter the change and press **Save** to change the editable master data.

The formula field  to the left of the save button shows the mandatory field validation and provides information if not all mandatory fields are filled out.

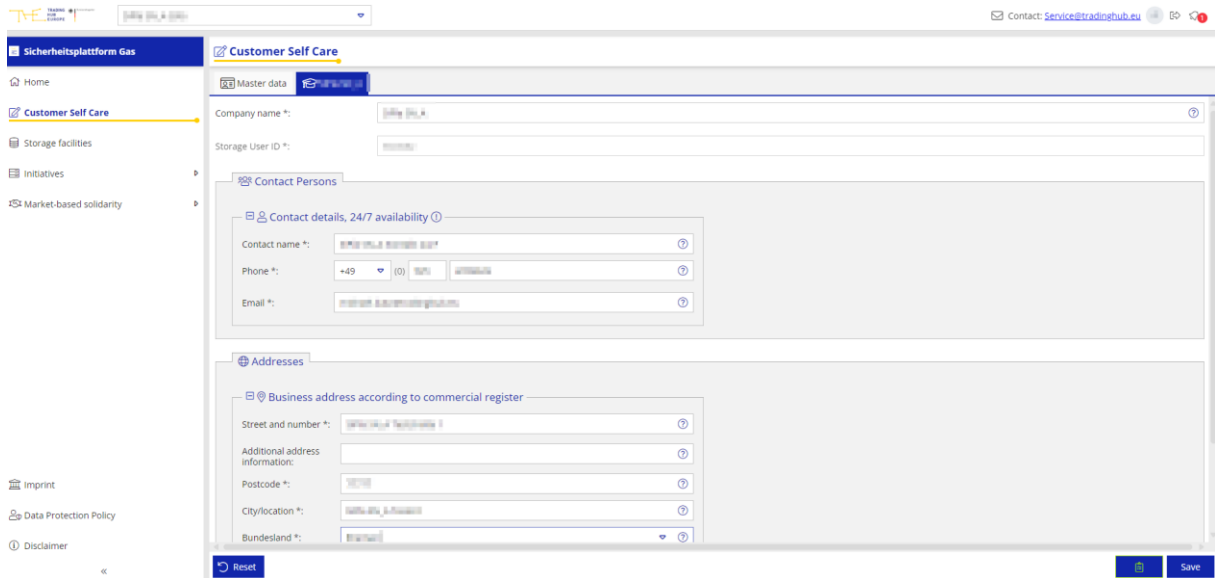
The password can be changed using the button **Change password** below the user data.

In the right area next to the user data display, the authorisations that the user requested and received as part of their registration are listed.

 Assigned user rights
Name
Security Platform Gas

4.2 Change of company master data

The company master data can be viewed and changed in the company data tab:



Fields that cannot be edited by the user independently are grayed out. Please contact THE if changes are required.

Simply click in the desired field, enter the change and press  to change the editable master data.

If entries in the user/company data need to be undone, cancel the editing process using the button . You will receive the original status of the master data back.

The form field  to the left of the save button shows the mandatory field validation and provides information if not all mandatory fields are filled out.

If your account is assigned to several companies, you can change the view of the company/role using the drop-down menu in the header. The corresponding role is shown in brackets after the company name.

Example for storage users (role "SN"): Company A (SN)

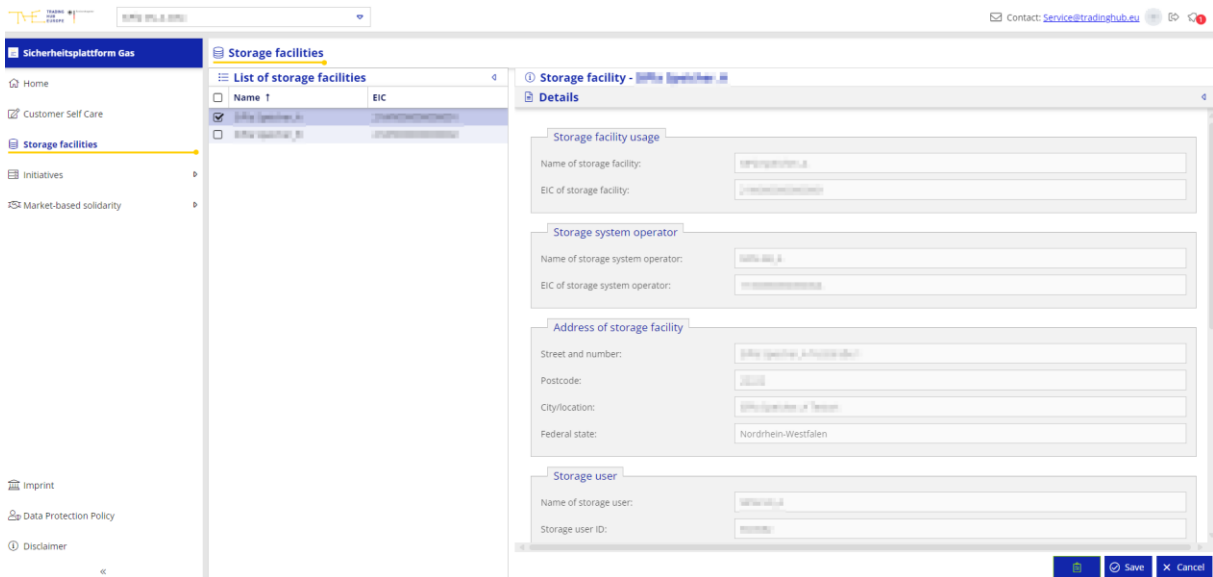
Example für balancing group managers (role "BKV"): Company A (BKV)



5 Storage facilities

The storage facilities assigned to your company are listed in the “Storage facilities” menu item. The assignment is made by the storage system operator by creating a corresponding storage user agreement by the storage operator for the storage user on the Security Platform Gas.

Please check whether the assignment of the storage facilities to your company is correct and the relevant storage user agreements have been created. Please contact the relevant storage system operator if there are any discrepancies.



The screenshot displays the 'Sicherheitsplattform Gas' interface. On the left, a sidebar menu includes 'Home', 'Customer Self Care', 'Storage facilities' (highlighted), 'Initiatives', and 'Market-based solidarity'. Below the menu are links for 'Imprint', 'Data Protection Policy', and 'Disclaimer'. The main content area is titled 'Storage facilities' and contains a 'List of storage facilities' table with columns 'Name' and 'EIC'. Two entries are listed, with the first one selected. To the right, a 'Details' panel for the selected facility is shown, containing four sections: 'Storage facility usage', 'Storage system operator', 'Address of storage facility', and 'Storage user'. Each section has input fields for 'Name' and 'EIC'. The 'Address of storage facility' section also includes fields for 'Street and number', 'Postcode', 'City/location', and 'Federal state'. At the bottom right of the details panel are 'Save' and 'Cancel' buttons.

Please add the information “Balancing group contract for storage user agreement” and thus enter the balancing group contract into which – in the event of an order to withdraw gas quantities by the Federal Load Distributor – nominations by the Federal Load Distributor should be made.

Please note: the balancing group contract must be entered before an initiative is created and started by the Federal Load Distributor.

Sicherheitsplattform Gas

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Storage facilities

List of storage facilities

Name 1	EIC
☒ Storage facilities_01	Storage facilities_01
☐ Storage facilities_02	Storage facilities_02

Storage facility - Storage facilities_01

Details

Storage user ID: Storage facilities_01

Storage user agreements

☐ Show inactive / no longer valid storage user agreements

Storage user agreement

Name of storage user agreement:
Storage facilities_01 - Fac 01

Storage user agreement valid from:
01.10.2024 06:00

Storage user agreement valid to:
01.10.2025 06:00

Balancing group contract of storage user agreement *:
Trading Hub Europe

Storage user agreement

Name of storage user agreement:
Storage facilities_01 - Fac 01

Storage user agreement valid from:
01.10.2024 06:00

Storage user agreement valid to:
01.10.2025 06:00

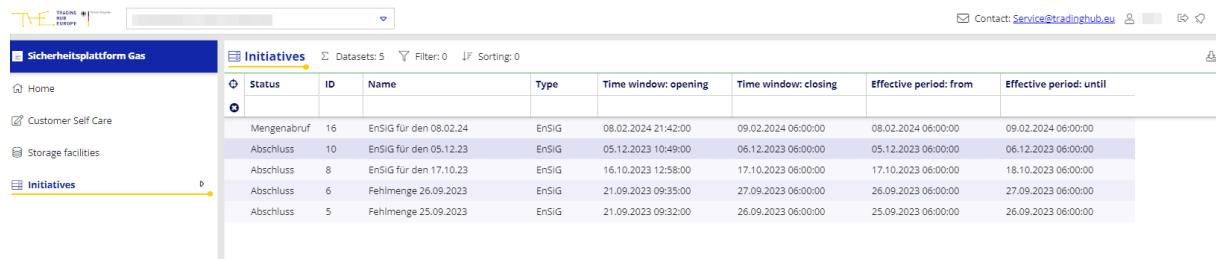
Balancing group contract of storage user agreement *:
Trading Hub Europe

Save
Cancel

6 Initiatives

As part of the processing of measures in accordance with Section 1a Paragraph 1 of the “Gassicherungsverordnung”, data with regard to the storage user agreements are to be provided by the storage system operators and storage users. This data represents important information for decisions by the Federal Network Agency as the Federal Load Distributor in the event of a gas shortage.

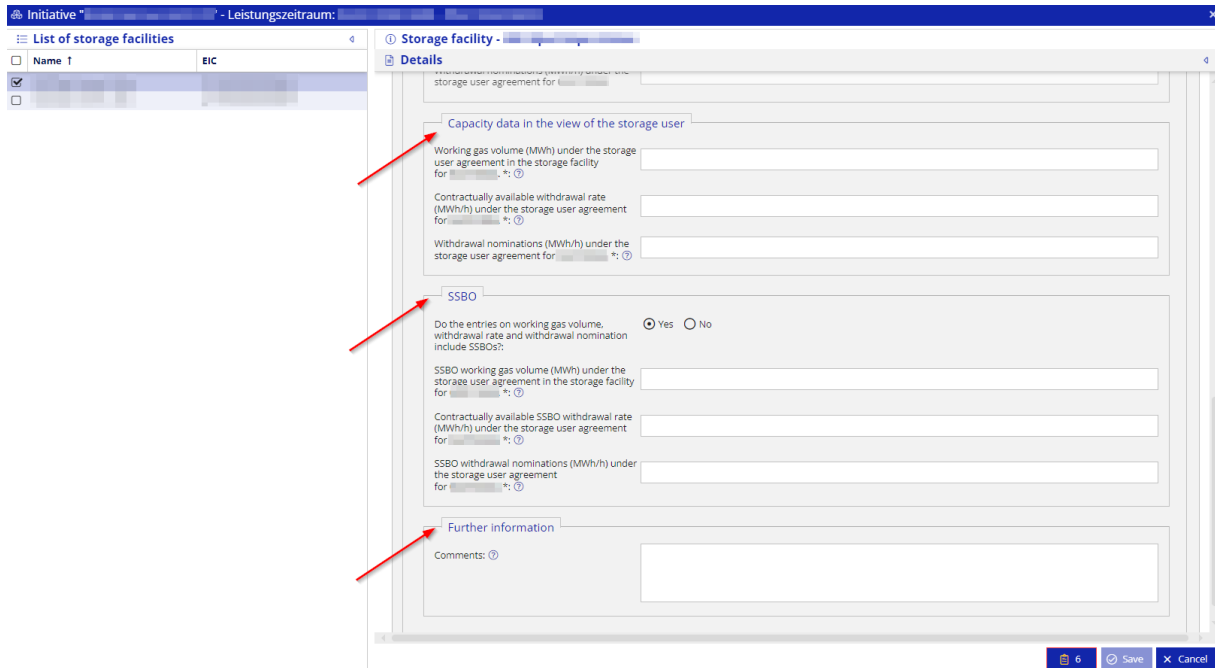
In order to process these measures, a so-called initiative is created in advance on the Security Platform Gas. An initiative is a process on the platform for the procedural handling of a gas shortage or a solidarity request from a Member State. The initiatives that have been created are displayed in the menu item “Initiatives”. Among other things, here you can see the status of an initiative and the time windows in which the data entry is possible.



Status	ID	Name	Type	Time window: opening	Time window: closing	Effective period: from	Effective period: until
Mengenabruf	16	EnSIG für den 08.02.24	EnSIG	08.02.2024 21:42:00	09.02.2024 06:00:00	08.02.2024 06:00:00	09.02.2024 06:00:00
Abschluss	10	EnSIG für den 05.12.23	EnSIG	05.12.2023 10:49:00	06.12.2023 06:00:00	05.12.2023 06:00:00	06.12.2023 06:00:00
Abschluss	8	EnSIG für den 17.10.23	EnSIG	16.10.2023 12:58:00	17.10.2023 06:00:00	17.10.2023 06:00:00	18.10.2023 06:00:00
Abschluss	6	Fehlmenge 26.09.2023	EnSIG	21.09.2023 09:35:00	27.09.2023 06:00:00	26.09.2023 06:00:00	27.09.2023 06:00:00
Abschluss	5	Fehlmenge 25.09.2023	EnSIG	21.09.2023 09:32:00	26.09.2023 06:00:00	25.09.2023 06:00:00	26.09.2023 06:00:00

After an initiative for a gas day has been created, the previously entered data status in the menu item “Storage facilities” as well as data for the storage user agreements are transferred as a copy to the corresponding initiative by the system and can be supplemented by the storage user after the transfer process has been completed. After double-clicking on the relevant initiative, a new window opens and you have the option to add the data to the specific initiative.

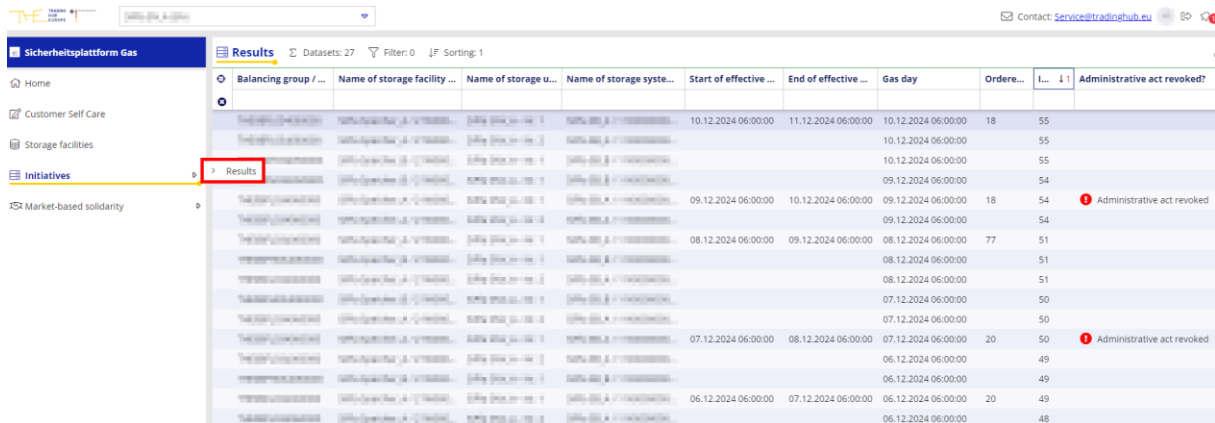
Data on the storage user agreement and – if available – data on the SSBO product must be entered. It is also possible to insert a comment.



6.1 Results (order to withdraw gas volumes)

The submenu item “Results” shows the withdrawals of gas volumes ordered by the Federal Load Distributor, which affect your assigned storage user contracts.

It is possible to download data in Excel or CSV format.



Balancing group / ...	Name of storage facility ...	Name of storage u...	Name of storage syste...	Start of effective ...	End of effective ...	Gas day	Ordere...	I...	Administrative act revoked?
				10.12.2024 06:00:00	11.12.2024 06:00:00	10.12.2024 06:00:00	18	55	
						10.12.2024 06:00:00		55	
						10.12.2024 06:00:00		55	
						09.12.2024 06:00:00		54	
				09.12.2024 06:00:00	10.12.2024 06:00:00	09.12.2024 06:00:00	18	54	Administrative act revoked
						09.12.2024 06:00:00		54	
				08.12.2024 06:00:00	09.12.2024 06:00:00	08.12.2024 06:00:00	77	51	
						08.12.2024 06:00:00		51	
						08.12.2024 06:00:00		51	
						07.12.2024 06:00:00		50	
						07.12.2024 06:00:00		50	
				07.12.2024 06:00:00	08.12.2024 06:00:00	07.12.2024 06:00:00	20	50	Administrative act revoked
						06.12.2024 06:00:00		49	
						06.12.2024 06:00:00		49	
				06.12.2024 06:00:00	07.12.2024 06:00:00	06.12.2024 06:00:00	20	49	
						06.12.2024 06:00:00		48	

Please note:

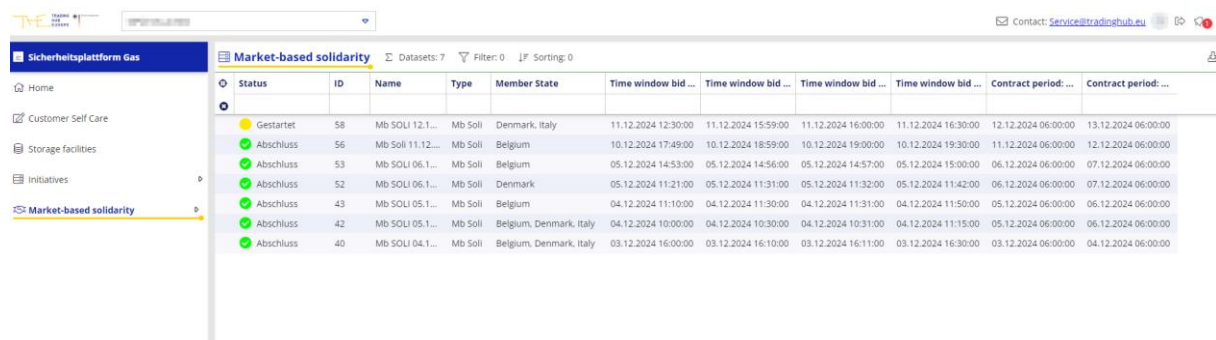
- If a storage user agreement of the storage user is affected by an order, the **fields in the columns “Start of effective period”, “End of effective period” and “Ordered withdrawal [MWh/h]” are filled.**
- If an order is subsequently revoked by the Federal Load Distributor, this will be illustrated in the column “Administrative act revoked?” with the text “Administrative act revoked”.

7 Market-based solidarity

As part of the processing of solidarity measures in accordance with Section 2a of the “Energiesicherungsgesetz”, storage users have the option of submitting market-based bids on the Security Platform Gas. These bids, which are submitted on a voluntary basis, can be accepted by a Member State via the Security Platform Gas. If the Member State accepts a bid, a contract is concluded between the Member State and the storage user.

In order to process these solidarity measures, a so-called initiative is created in advance on the Security Platform Gas. An initiative is a process on the platform for the procedural handling of a gas shortage or a solidarity request from a Member State. The created initiatives are displayed in the menu item “Market-based solidarity”. Among other things, here you can see the status of an initiative and the time windows in which bids can be submitted and accepted.

It is possible to download data in CSV or Excel format.



Status	ID	Name	Type	Member State	Time window bid ...	Time window bid ...	Time window bid ...	Time window bid ...	Contract period: ...	Contract period: ...
Gestartet	58	Mb SOLI 12.1...	Mb Soli	Denmark, Italy	11.12.2024 12:30:00	11.12.2024 15:59:00	11.12.2024 16:00:00	11.12.2024 16:30:00	12.12.2024 06:00:00	13.12.2024 06:00:00
Abschluss	56	Mb SOLI 11.12...	Mb Soli	Belgium	10.12.2024 17:49:00	10.12.2024 18:59:00	10.12.2024 19:00:00	10.12.2024 19:30:00	11.12.2024 06:00:00	12.12.2024 06:00:00
Abschluss	53	Mb SOLI 06.1...	Mb Soli	Belgium	05.12.2024 14:53:00	05.12.2024 14:56:00	05.12.2024 14:57:00	05.12.2024 15:00:00	06.12.2024 06:00:00	07.12.2024 06:00:00
Abschluss	52	Mb SOLI 06.1...	Mb Soli	Denmark	05.12.2024 11:21:00	05.12.2024 11:31:00	05.12.2024 11:32:00	05.12.2024 11:42:00	06.12.2024 06:00:00	07.12.2024 06:00:00
Abschluss	43	Mb SOLI 05.1...	Mb Soli	Belgium	04.12.2024 11:10:00	04.12.2024 11:30:00	04.12.2024 11:31:00	04.12.2024 11:50:00	05.12.2024 06:00:00	06.12.2024 06:00:00
Abschluss	42	Mb SOLI 05.1...	Mb Soli	Belgium, Denmark, Italy	04.12.2024 10:00:00	04.12.2024 10:30:00	04.12.2024 10:31:00	04.12.2024 11:15:00	05.12.2024 06:00:00	06.12.2024 06:00:00
Abschluss	40	Mb SOLI 04.1...	Mb Soli	Belgium, Denmark, Italy	03.12.2024 16:00:00	03.12.2024 16:10:00	03.12.2024 16:11:00	03.12.2024 16:30:00	03.12.2024 06:00:00	04.12.2024 06:00:00

After double-clicking on the relevant initiative, a new window opens for submitting bids. Then you can submit bids for each balancing group. The submission of bids is only possible within the pre-determined period.

The following data must be provided when submitting a bid:

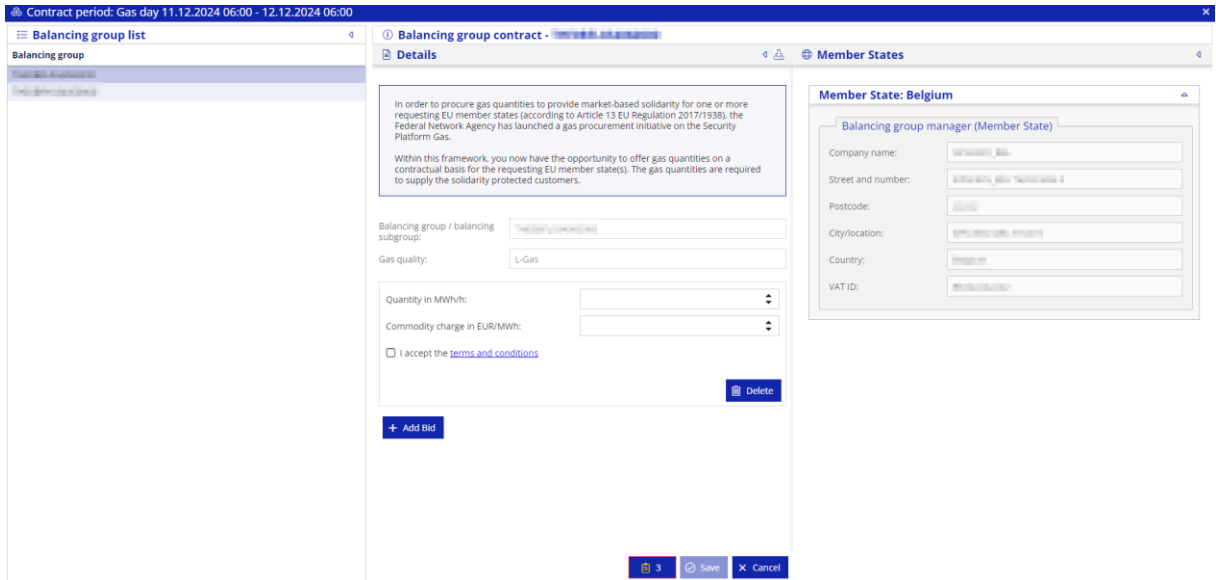
- Balancing group (→ this balancing group will be communicated to the Member State in case of acceptance of the bid)
- Quantity in MWh/h
- Commodity charge in EUR/MWh (accurate to the cent)

The general terms and conditions must be confirmed in order to submit a bid.

If a bid that has already been submitted is to be deleted, the deletion must be confirmed by clicking on "Save".

It is possible to download data in CSV format.

When you submit your bid, the “Member States” field also shows which Member State(s) are able to accept your bid.



Contract period: Gas day 11.12.2024 06:00 - 12.12.2024 06:00

Balancing group list

Balancing group contract - Details

In order to procure gas quantities to provide market-based solidarity for one or more requesting EU member states (according to Article 13 EU Regulation 2017/1938), the Federal Network Agency has launched a gas procurement initiative on the Security Platform Gas.

Within this framework, you now have the opportunity to offer gas quantities on a contractual basis for the requesting EU member state(s). The gas quantities are required to supply the solidarity protected customers.

Balancing group / balancing subgroup:

Gas quality:

Quantity in MWh/h:

Commodity charge in EUR/MWh:

☐ I accept the [terms and conditions](#)

[Delete](#)

[+ Add Bid](#)

[Save](#) [Cancel](#)

Member State: Belgium

Balancing group manager (Member State)

Company name:

Street and number:

Postcode:

City/location:

Country:

VAT ID:

7.1 Results (bid acceptance)

The submenu item “Results” shows the accepted bids by the Member State.

It is possible to download data in Excel or CSV format.



Results Datasets: 6 Filter: 0 F Sorting: 0

Bid number	Balancing group / ...	Gas quality	Quantity in MW...	Commodity charge in EU...	Contract perio...	Contract perio...	Time of bid accept...	Member St...	Balancing group ...	Compan
52-f1a39983-d939-4fd9-b5...	View details	H-Gas	100.365	101.30	06.12.24, 6:00	07.12.24, 6:00	05.12.2024 11:39:08	Dänemark	THE0BFH034010000	SIPla BK
42-9301df17-d650-489e-8...	View details	L-Gas	74.000	63.36	05.12.24, 6:00	06.12.24, 6:00	04.12.2024 10:55:36	Italien	THE0BFL034030000	SIPla BK
42-cbae028b-6345-4701-9...	View details	L-Gas	369.350	34.36	05.12.24, 6:00	06.12.24, 6:00	04.12.2024 10:35:16	Belgien	THE0BFL033950000	SIPla BK
52-21e14c75-8730-473e-a...	View details	H-Gas	742.360	63.36	06.12.24, 6:00	07.12.24, 6:00	05.12.2024 11:39:08	Dänemark	THE0BFH034010000	SIPla BK
33d6b-f53b-43ac-98...	View details	H-Gas	55.000	36.36	05.12.24, 6:00	06.12.24, 6:00	04.12.2024 10:53:11	Dänemark	THE0BFH034010000	SIPla BK
42-9dc679bf-c5c4-4fbc-bb...	View details	H-Gas	34.000	25.33	05.12.24, 6:00	06.12.24, 6:00	04.12.2024 10:35:16	Belgien	THE0BFL033930000	SIPla BK

8 Sending of notifications

In case the Federal Network Agency as the Federal Load Distributor creates and starts an initiative on the Security Platform Gas, information is sent to the storage users by e-mail. The e-mail is sent from the sender address noreply@Sicherheitsplattform-gas.de to the 24/7 contact person registered in the Security Platform Gas.

The subject and content of the e-mail (notification) are shown below, depending on the situation.

Situation: National gas shortage

Subject: Nationale Gasmangellage | Vorbereitung einer Gasbeschaffungsinitiative für den **[DD.MM.YYYY]**

Sehr geehrte Damen und Herren,

mit Rechtsverordnung vom **[DD.MM.YYYY]** hat die Bundesregierung die unmittelbare Gefährdung der Gasversorgung sowie die Anwendbarkeit der Gassicherungsverordnung gem. §§ 1 Abs. 1, 3 Abs. 3 Energiesicherungsgesetz (EnSiG) festgestellt. Damit gelten die Regelungen hinsichtlich der dritten Eskalationsstufe – der sogenannten Notfallstufe – des Notfallplans Gas.

Mit Ausrufung der Notfallstufe ist die Bundesnetzagentur zum sogenannten Bundeslastverteiler geworden.

Aufgrund der aktuellen Gasversorgungslage hat der Bundeslastverteiler eine Gasbeschaffungsinitiative für den **[DD.MM.YYYY]** eröffnet. Das bedeutet, dass an diesem Tag Maßnahmen notwendig sein könnten, um die Deckung des lebenswichtigen Bedarfs an Gas sicherzustellen.

Das Unternehmen **[company storage user]** ist auf der Sicherheitsplattform Gas an mindestens einem Speicher als dessen Nutzer registriert.

Hiermit fordern wir Sie höflich auf, die Daten zu Ihrem Speicherfüllstand für den Zeitraum der Initiative zu prüfen und ggf. zu aktualisieren. Dabei müssen insbesondere Ihre vorliegenden Speicherfüllstände je Speicher für den **[DD.MM.YYYY]** sowie die bis zum **[gas day of the initiative less 1 day]**, 19:00 Uhr erfolgten Ausspeichernominierungen eingetragen werden.

Sie sind gemäß § 1a Abs. 6 S. 5 GasSV in der aktuellen Situation zur Aktualisierung abgefragter Daten verpflichtet.

Zur Einsicht der Initiative sowie Aktualisierung der Daten melden Sie sich bitte nun unter folgendem Link auf der Sicherheitsplattform Gas an:

www.sicherheitsplattform-gas.de

Bitte stellen Sie ebenfalls sicher, dass der auf der Sicherheitsplattform Gas für Ihr Unternehmen hinterlegte Kontakt zur 24/7-Erreichbarkeit zu jeder Zeit unter den angegebenen Kontaktdaten erreichbar ist.

[field for comment]

The positions marked in yellow are text or number variables, which contain individual data in the respective situation.

Situation: Non-market-based solidarity request by a Member State

Subject: Nicht-marktbasierte Solidarität | Vorbereitung einer Gasbeschaffungsinitiative für den **[DD.MM.YYYY]**

Sehr geehrte Damen und Herren,

die Bundesrepublik Deutschland ist unter den Voraussetzungen des Art. 13 Abs. 1 VO (EU) 2017/1938 zur Leistung europäischer Solidarität verpflichtet, Gasmengen an einen oder mehrere anfragende EU Mitgliedsstaaten zu liefern. Marktbasiert konnten keine zur Leistung der Solidarität ausreichenden Mengen erreicht werden, sodass die benötigten Gasmengen nun durch hoheitliche Eingriffe nach der Gassicherungsverordnung beschafft werden müssen.

In diesem Zusammenhang hat die Bundesnetzagentur als Bundeslastverteiler eine Gasbeschaffungsinitiative über die Sicherheitsplattform Gas für den **[DD.MM.YYYY]** eröffnet.

Das Unternehmen **[company storage user]** ist auf der Sicherheitsplattform Gas an mindestens einem Speicher als dessen Nutzer registriert.

Hiermit fordern wir Sie höflich auf, die Daten zu Ihrem Speicherfüllstand für den Zeitraum der Initiative zu prüfen und ggf. zu aktualisieren. Dabei müssen insbesondere Ihre vorliegenden Speicherfüllstände je Speicher für den **[DD.MM.YYYY]** sowie die bis zum **[gas day of the initiative less 1 day]**, 19:00 Uhr erfolgten Ausspeichernominierungen eingetragen werden.

Sie sind gemäß § 1a Abs. 6 S. 5 GasSV in der aktuellen Situation zur Aktualisierung abgefragter Daten verpflichtet.

Zur Einsicht der Initiative sowie Aktualisierung der Daten melden Sie sich bitte nun unter folgendem Link auf der Sicherheitsplattform Gas an:

www.sicherheitsplattform-gas.de

Bitte stellen Sie ebenfalls sicher, dass der auf der Sicherheitsplattform Gas für Ihr Unternehmen je Speicher hinterlegte Kontakt zur 24/7-Erreichbarkeit zu jeder Zeit unter den angegebenen Kontaktdaten erreichbar ist.

[field for comment]

The positions marked in yellow are text or number variables, which contain individual data in the respective situation.

9 Sending of an order

In case the Federal Network Agency as the Federal Load Distributor orders a withdrawal of gas volumes for storage users the order is sent by e-mail to the relevant storage user. The e-mail contains the order as a PDF attachment and is sent from the sender address bundeslastverteiler-gas@bnetza.de to the 24/7 contact person registered in the Security Platform Gas.

The subject and content of the e-mail (order) are shown below, depending on the situation.

Situation: National gas shortage

Subject: Verfügung zur Ausspeicherung am Speicher **[EIC of storage facility]** für den **[DD.MM.YYYY]** (**[file number decree storage user]**)

Sehr geehrte Damen und Herren,

mit Rechtsverordnung vom **[DD.MM.YYYY]** hat die Bundesregierung die unmittelbare Gefährdung der Gasversorgung sowie die Anwendbarkeit der Gassicherungsverordnung gem. §§ 1 Abs. 1, 3 Abs. 3 Energiesicherungsgesetz (EnSiG) festgestellt. Seit dieser Feststellung gelten in Deutschland die Regelungen hinsichtlich der dritten Eskalationsstufe – der sogenannten Notfallstufe – des Notfallplans Gas.

Mit Ausrufung der Notfallstufe ist die Bundesnetzagentur zum sogenannten Bundeslastverteiler geworden. Der Bundeslastverteiler hat am heutigen Tag zur Deckung des lebenswichtigen Bedarfs an Gas gem. § 1 Abs. 1 GasSV Verfügungen zur Ausspeicherung von Gasmengen erlassen.

Davon sind auch Sie betroffen: In diesem Zusammenhang wird Ihnen die angehängte Verfügung für den **[DD.MM.YYYY]** (**[file number decree storage user]**) gem. § 14 Abs. 1 Nr. 1 EnSiG bekanntgegeben.

Maßgeblich ist der Inhalt der angehängten Verfügung. Die wichtigsten Informationen finden Sie nachfolgend in Kürze: Sie sind verpflichtet, im Zeitraum von **[DD.MM.YYYY, HH:MM]** Uhr bis **[DD.MM.YYYY, HH:MM]** Uhr aus der Gasspeicheranlage **[EIC of storage facility]** Gasmengen in Höhe von **[ordered withdrawal rate of storage user at respective exit point (MWh/h)]** MWh/h entsprechend Ihrer vertraglich vereinbarten Ausspeicherleistung und der Ausspeicherkennlinie zugunsten des Bundeslastverteilers auszuspeichern.

Sie werden außerdem dazu verpflichtet, die von Ihnen am Vortag zum Geltungszeitraum bis 19:00 Uhr nominierten Ausspeicherungen für den Zeitraum **[DD.MM.YYYY, HH:MM]** Uhr bis **[DD.MM.YYYY, HH:MM]** Uhr aus der Gasspeicheranlage **[EIC of storage facility]** in Höhe von **[nominated withdrawal rate of storage user at respective exit point (MWh/h)]** MWh/h vorzunehmen.

Melden Sie sich nun unter folgendem Link auf der Sicherheitsplattform Gas an, um die Initiative einzusehen:

www.sicherheitsplattform-gas.de

Weitere Informationen zu Verfügungen der Bundesnetzagentur finden Sie auch auf [unserer Homepage](#).

Sollten Sie darüber hinaus Rückfragen zu der Verfügung haben, können Sie uns jederzeit [per E-Mail](#) kontaktieren.

Bitte beachten Sie, dass die Verfügung für den gesamten Geltungszeitraum umzusetzen ist. Dies gilt auch für den Fall, dass Rückfragen noch nicht beantwortet wurden.

The positions marked in yellow are text or number variables, which contain individual data in the respective situation.

Situation: Non-market-based solidarity request by a Member State

Subject: Verfügung zur Ausspeicherung am Speicher **[EIC of storage facility]** für den **[DD.MM.YYYY]** (**[file number decree storage user]**)

Sehr geehrte Damen und Herren,

der Bundeslastverteiler hat am heutigen Tag zur Deckung des lebenswichtigen Bedarfs an Gas gem. § 1 Abs. 1 GasSV und zur Erfüllung europäischen Solidaritätspflichten gem. Art. 13 der EU (VO) 2017/1938 Verfügungen zur Gasverbrauchsreduktion erlassen.

Davon sind auch Sie betroffen: In diesem Zusammenhang wird Ihnen die angehängte Verfügung für den **[DD.MM.YYYY]** (**[file number decree storage user]**) gem. § 14 Abs. 1 Nr. 1 EnSiG bekanntgegeben.

Maßgeblich ist der Inhalt der angehängten Verfügung. Die wichtigsten Informationen finden Sie nachfolgend in Kürze: Sie sind verpflichtet, im Zeitraum von **[DD.MM.YYYY, HH:MM]** Uhr bis **[DD.MM.YYYY, HH:MM]** Uhr aus der Gasspeicheranlage **[EIC of storage facility]** Gasmengen in Höhe von **[ordered withdrawal rate of storage user at respective exit point (MWh/h)]** MWh/h entsprechend Ihrer vertraglich vereinbarten Ausspeicherleistung und der Ausspeicherkennlinie zugunsten des Bundeslastverteilers auszuspeichern.

Sie werden außerdem dazu verpflichtet, die von Ihnen am Vortag zum Geltungszeitraum bis 19:00 Uhr nominierten Ausspeicherungen für den Zeitraum **[DD.MM.YYYY, HH:MM]** Uhr bis **[DD.MM.YYYY, HH:MM]** Uhr aus der Gasspeicheranlage **[EIC of storage facility]** in Höhe von **[nominated withdrawal rate of storage user at respective exit point (MWh/h)]** MWh/h vorzunehmen.

Melden Sie sich nun unter folgendem Link auf der Sicherheitsplattform Gas an, um die Initiative einzusehen:

www.sicherheitsplattform-gas.de

Weitere Informationen zu Verfügungen der Bundesnetzagentur finden Sie auch auf [unserer Homepage](#).

Sollten Sie darüber hinaus Rückfragen zu der Verfügung haben, können Sie uns jederzeit [per E-Mail](#) kontaktieren.

Bitte beachten Sie, dass die Verfügung für den gesamten Geltungszeitraum umzusetzen ist. Dies gilt auch für den Fall, dass Rückfragen noch nicht beantwortet wurden.

The positions marked in yellow are text or number variables, which contain individual data in the respective situation.

10 Sending of an order to revoke an administrative act

The situation may arise that the Federal Network Agency, as the Federal Load Distributor, sends an order to revoke an order to withdraw gas volumes. In this case, the order is sent by email to the affected storage user who was initially ordered to withdraw gas volumes.

The e-mail contains the order as a PDF attachment and is sent from the sender address bundeslastverteiler-gas@bnetza.de to the 24/7 contact person registered in the Security Platform Gas.

The subject and content of the e-mail (revoke an administrative act) are shown below.

Subject: Information über Aufhebung der Ausspeicherungsverfügung am Speicher **[EIC of storage facility]** für den **[DD.MM.YYYY]** (**[file number decree (revoke of administrative act) storage user]**)

Sehr geehrte Damen und Herren,

Ihnen wurde die Individualverfügung für den **[DD.MM.YYYY]** (**[file number decree storage user]**) gem. § 14 Abs. 1 Nr. 1 EnSiG bekanntgegeben.

Mittels dieser Individualverfügung wurden Sie dazu verpflichtet, im Zeitraum von **[DD.MM.YYYY, HH:MM]** Uhr bis **[DD.MM.YYYY, HH:MM]** Uhr aus der Gasspeicheranlage **[EIC of storage facility]** Gasmengen in Höhe von **[ordered withdrawal rate of storage user at respective exit point (MWh/h)]** MWh/h entsprechend Ihrer vertraglich vereinbarten Ausspeicherleistung und der Ausspeicherkennlinie zugunsten des Bundeslastverteilers auszuspeichern. Sie wurden außerdem dazu verpflichtet, die von Ihnen am Vortag zum Geltungszeitraum bis 19:00 Uhr nominierten Ausspeicherungen für den Zeitraum von **[DD.MM.YYYY, HH:MM]** Uhr bis **[DD.MM.YYYY, HH:MM]** Uhr aus der Gasspeicheranlage **[EIC of storage facility]** in Höhe von **[nominated withdrawal rate of storage user at respective exit point (MWh/h)]** MWh/h vorzunehmen.

Diese Verfügung wird mit der angehängten Verfügung aufgehoben.

Parallel zu der gegenständlichen Verfügung werden der dem gegenständlichen Speichernutzer zugeordnete Bilanzkreisverantwortliche sowie die Marktgebietsverantwortliche, die Trading Hub Europe GmbH, durch den Bundeslastverteiler über die aus dieser Aufhebung resultierenden Maßnahmen informiert.

Melden Sie sich nun unter folgendem Link auf der Sicherheitsplattform Gas an, um die Initiative einzusehen:

www.sicherheitsplattform-gas.de

Weitere Informationen zu Verfügungen der Bundesnetzagentur finden Sie auch auf [unserer Homepage](#).

Sollten Sie darüber hinaus Rückfragen zu der Verfügung haben, können Sie uns jederzeit [per E-Mail](#) kontaktieren.

*Bitte beachten Sie, dass die Verfügung für den gesamten Geltungszeitraum umzusetzen ist.
Dies gilt auch für den Fall, dass Rückfragen noch nicht beantwortet wurden.*

The positions marked in yellow are text or number variables, which contain individual data in the respective situation.

11 Sending information about a bid acceptance (market-based solidarity)

As part of the processing of solidarity measures in accordance with Section 2a of the “Energiesicherungsgesetz”, storage users have the option of submitting market-based bids on the Security Platform Gas. These bids, which are submitted on a voluntary basis, can be accepted by a Member State via the Security Platform Gas.

If a bid is accepted, an email is sent to the storage user. The email contains an overview of the accepted bids as a CSV attachment and is sent from the sender address noreply@sicherheitsplattform-gas.de to the 24/7 contact person registered in the Security Platform Gas.

The subject and content of the e-mail (bid acceptance) are shown below.

Subject: Marktbasierte Solidarität | Annahme eines Angebots für den [DD.MM.YYYY]

Sehr geehrte Damen und Herren,

zur Beschaffung von Gasmengen zur Leistung marktbasierter Solidarität für einen oder mehrere anfragende EU-Mitgliedstaaten gem. Art. 13 EU (VO) 2017/1938 hat die Bundesnetzagentur eine Gasbeschaffungsinitiative für den [DD.MM.YYYY] auf der Sicherheitsplattform Gas eröffnet.

In diesem Rahmen haben Sie Gasmengen auf vertraglicher Basis für den oder die ersuchenden EU-Mitgliedstaaten angeboten.

Es wurde mindestens eines Ihrer eingestellten Angebote von einem EU-Mitgliedstaat angenommen. Im Anhang dieser Mail enthalten Sie eine Übersicht zu den angenommenen Angeboten.

Zudem können Sie auf der Sicherheitsplattform Gas nachvollziehen, welche Angebote angenommen wurden. Zur Einsicht der Initiative melden Sie sich bitte unter folgendem Link auf der Sicherheitsplattform Gas an:

www.sicherheitsplattform-gas.de

Bitte stellen Sie ebenfalls sicher, dass der auf der Sicherheitsplattform Gas für Ihr Unternehmen hinterlegte Kontakt zur 24/7-Erreichbarkeit zu jeder Zeit unter den angegebenen Kontaktdaten erreichbar ist.

The positions marked in yellow are number variables, which contain individual data in the respective situation.

12 Your Contacts

If you have any technical or functional questions about the Security Platform Gas, please contact the team Customer Relations of the of the department Customer Relations, Communication, Transformation (Trading Hub Europe GmbH) using the following contact details:

Email: sicherheitsplattform@tradinghub.eu

Phone: +49 30 364289 400

Please direct any questions regarding content or regulatory issues to the Federal Network Agency:

E-Mail: Sicherheitsplattform-Gas@BNetzA.de

This document will be updated as needed. The current status (date) of the document can be seen on the cover page.