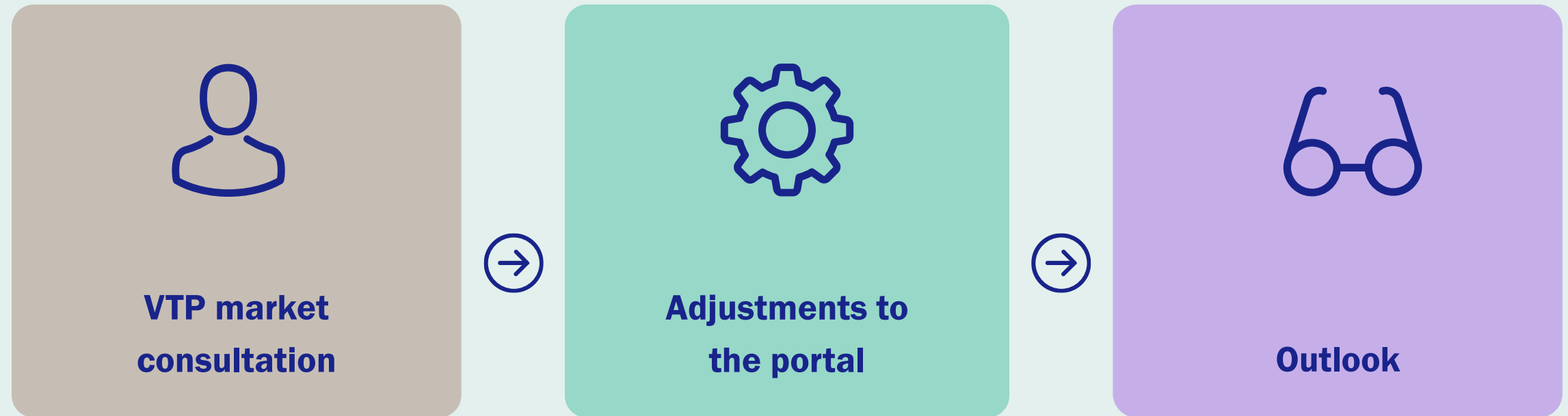


Further Development of Customer Portal – A Brief Overview



2025 VTP Market Consultation

Objectives

- Check customer satisfaction with VTP services
- Derive further improvements

Market consultation process

- Distribution of market information, news and LinkedIn posts
- Conduct survey with online tool

Time period

- Start date: 17 March 2025
- End date: 31 March 2025

Participants

- 60 participants (20 did not consent to publication)

Adjustments to VTP Portal 2025

During the consultation, the following adjustments were frequently requested:

Nominations

- Expand upload & download function to allow up-/downloading more than just one balancing group
- Re-introduce counterparty favourites list

Matching status

- Allow nomination dialogue to be forwarded by mouse click
- Provide better matching overviews, and especially faster updates
- Allow customer to request mismatch emails via the Portal (eliminate need for email to dispatching.backoffice)

Usability

- Improved NOMRES export

Adjustments to VTP Portal 2025 (already completed)

Nominations

- Expand upload & download function to allow up-/downloading more than just one balancing group

Matching status

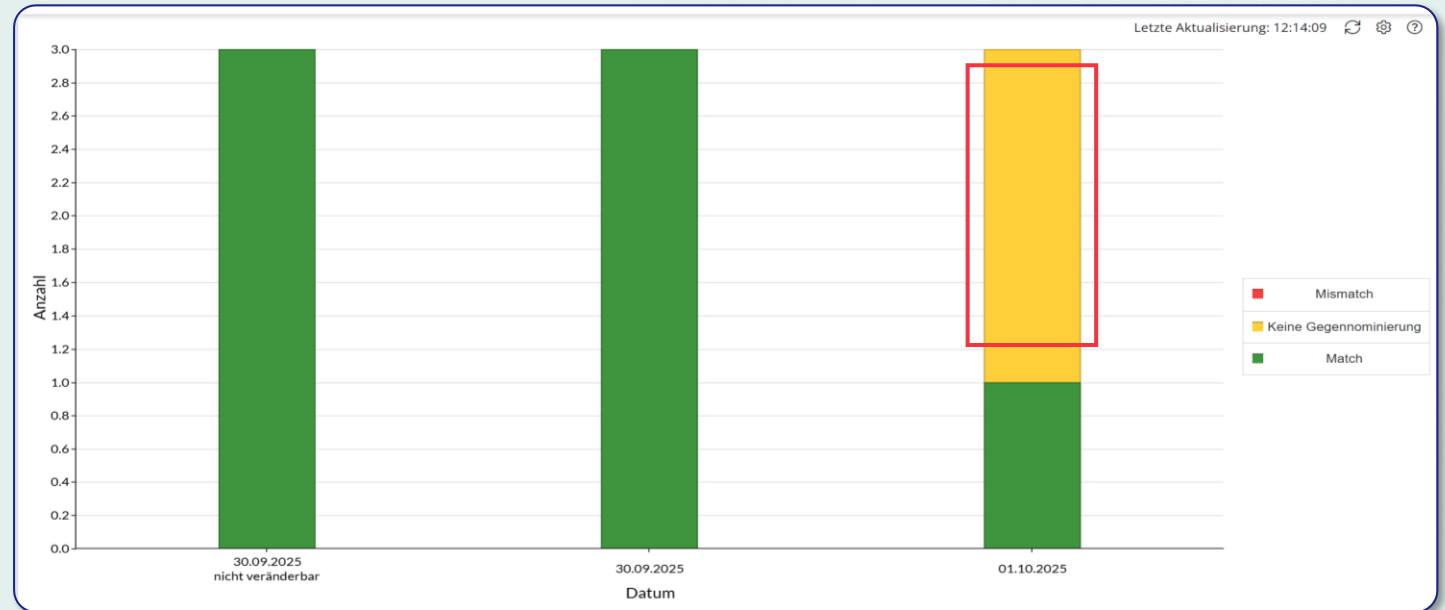
- Allow nomination dialogue to be forwarded by mouse click
- Provide better matching overviews, and especially faster updates

VTP Dashboard

Clicking on a coloured bar (here: yellow) will take the user to the **"Matching Status"** overview. The selected matching status is pre-filtered

The nomination in question can be edited directly from the overview by clicking on **"Adjust nomination"**

Click on any
column to
open
overview



Datum: 01.10.2025

Gültig von	Gültig bis	Vertragscode Käufer	Vertragsnehmer Käufer	Käufer	Buy [kwh/h]	Vertragscode Verkäufer	Vertragsnehmer Verkäu...	Verkäufer	Sell [kwh/h]	Matching [kwh/h]	MS	Nominierung anpassen
											noCount	
												Nominierung anpassen
												Nominierung anpassen
												Nominierung anpassen

Nomination via CSV with Multiple Counterparties

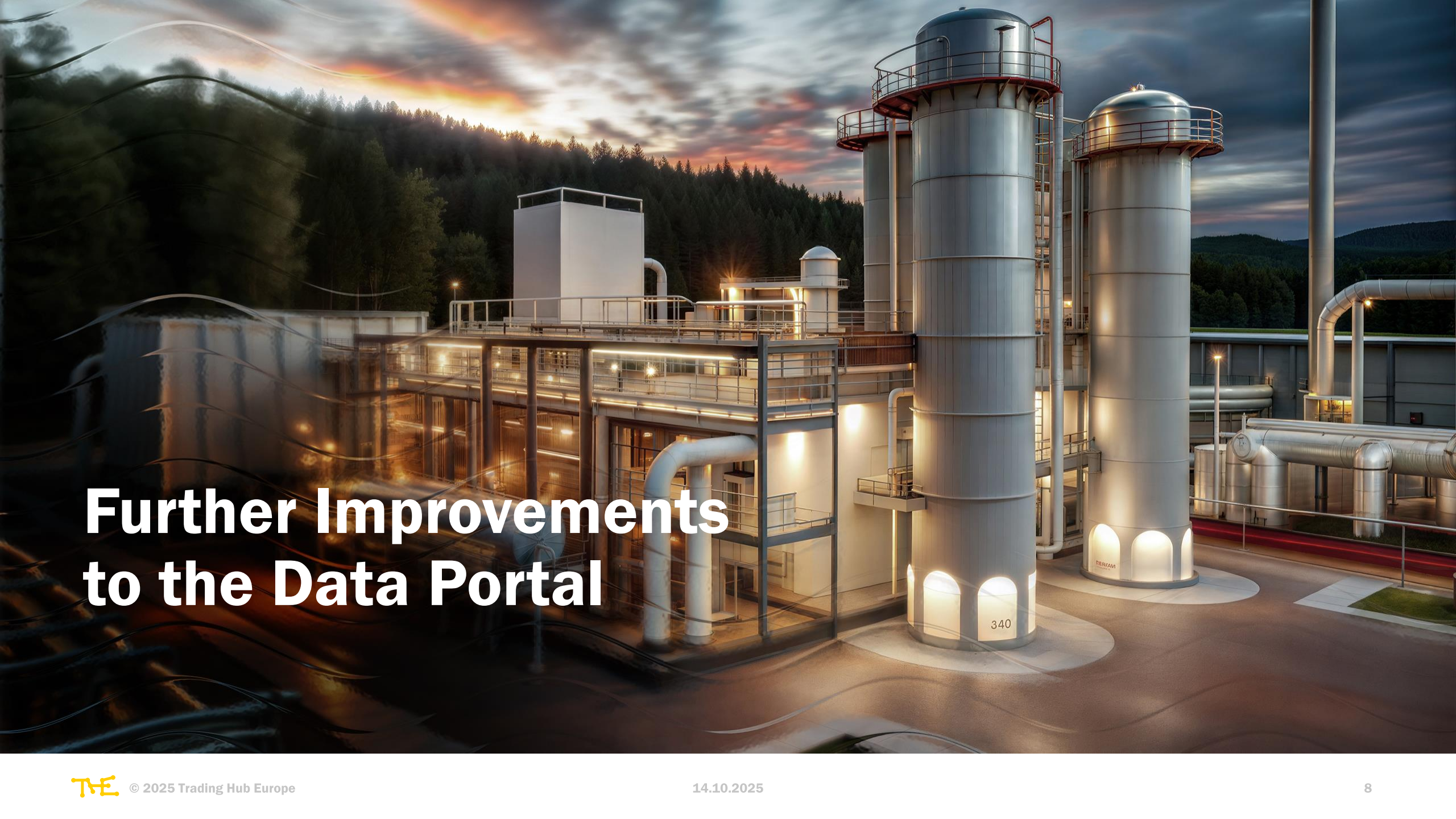
- In the "Nomination" window, you can select to submit the nomination via CSV.
- **Several balancing groups** can now be selected as counterparties.
- CSV is automatically created accordingly. The selected time range is adopted for each BG.
- The file is then uploaded again and all details are processed by the Portal.

The screenshot shows a web interface for nomination. It has three main sections:

- Balancing Group Code Selection:** A dropdown menu labeled 'Select balancing group code' with a list of codes.
- Time Frame Selection:** Fields for 'Time Frame' (set to 'D+1'), 'Start Date' (10/03/25), and 'End date' (10/03/25).
- Counterparts Selection:** A table of counterparties with checkboxes. A red box highlights the first three rows, which are checked. A hand icon points to the 'Upload CSV File' button.

 At the bottom right, there is a 'Next' button.

A	B	C	D
Counterpart BK (externer Bilanz	Datum	Uhrzeit	Menge (kWh)
THEXXXXXXXXX0000	01.10.2025	06:00	
THEXXXXXXXXX50000	01.10.2025	07:00	
THEXXXXXXXXX50000	01.10.2025	08:00	
THEXXXXXXXXX50001	01.10.2025	06:00	
THEXXXXXXXXX50001	01.10.2025	07:00	
THEXXXXXXXXX50001	01.10.2025	08:00	
THEXXXXXXXXX50002	01.10.2025	06:00	
THEXXXXXXXXX50002	01.10.2025	07:00	
THEXXXXXXXXX50002	01.10.2025	08:00	

A detailed rendering of an industrial facility, likely a refinery or chemical plant, at dusk. The scene features several large, cylindrical storage tanks and a tall distillation column, all illuminated by warm, yellow lights. The facility is set against a backdrop of a dark, forested hill under a dramatic sky with orange and blue hues. The foreground shows a paved area with some greenery. The overall atmosphere is industrial and modern.

Further Improvements to the Data Portal

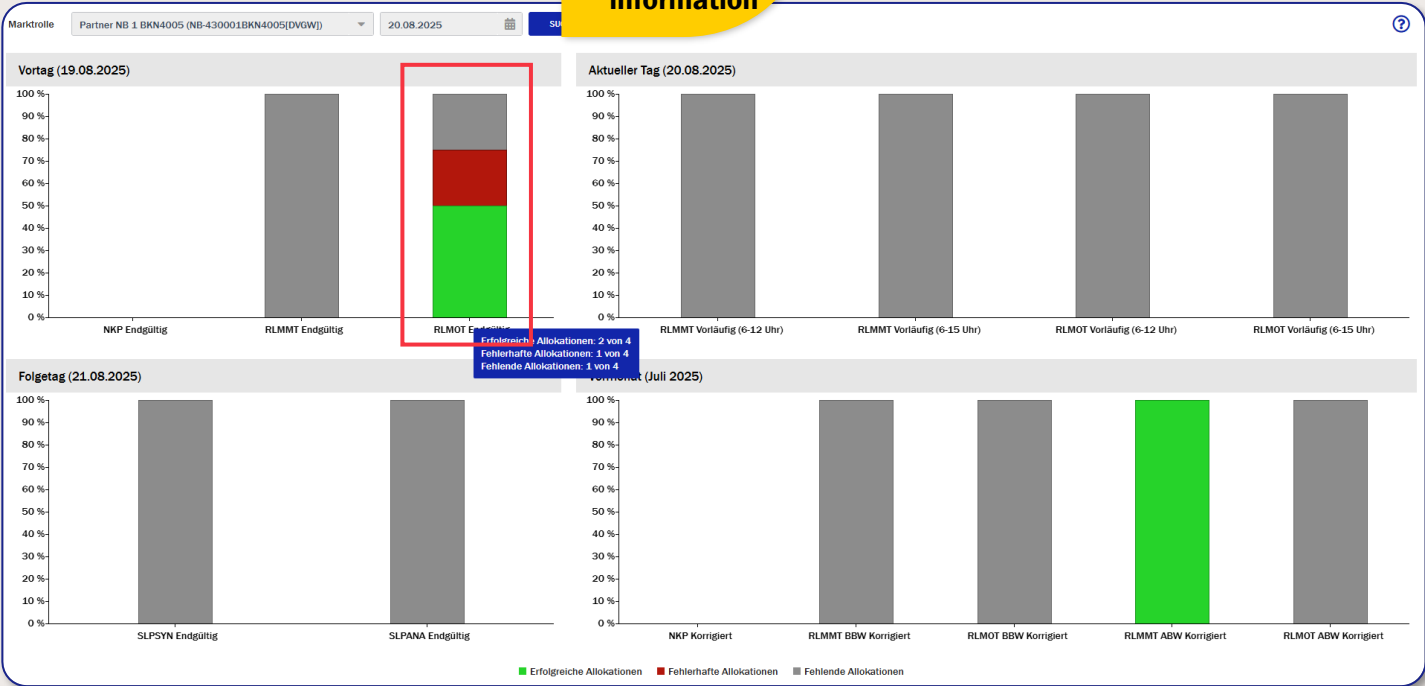
Allocation Dashboard

Coming soon: Introduction of an allocation dashboard for BGMs

The dashboard compares the expected number of allocations (based on the declarations received) with the actual data received and displays this information in bar charts.

Clicking on a column will open a detailed view, allowing you to identify missing allocations at BG level at an early stage.

Click on any column for more detailed information



Vortag (19.08.2025) RLMOT Endgültig			
Verarbeitungsstatus	Bilanzkreis	Externe Nachrichten-ID	Grund der Ablehnung
Erfolgreich	THE0BFHO	BKN4005	
Erfolgreich	THE0BFHO	BKN4005	
Fehlerhaft	THE0BFHO	BKN4005	Die Zeitreihe "RLMOT" befindet sich mit dem Zeitraum von "2025-08-19T06:00:00+02:00" bis "2025-08-20T06:00:00+02:00" und dem Empfangszeitpunkt...
Fehlend	THE0BFLO		

Comparison of Declarations

Coming soon: New view allowing a comparison of the declaration status in the month selected with the previous month.

This will be displayed separately for each gas quality in the form of a table on a daily basis and at balancing group level.

In addition, there is the option to have **only changes** displayed (→ selection checkbox).

**Shows
changes
compared to
previous
month**

[illegible]

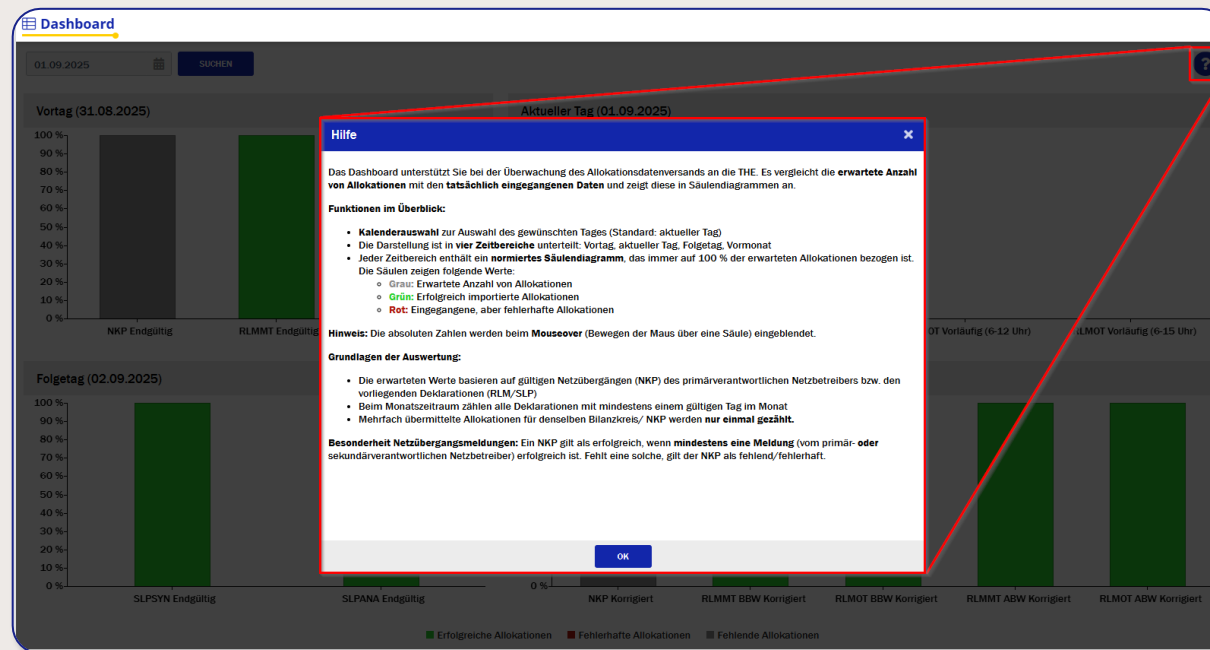
Online help

At present: Detailed instructions are available in the download centre (in the portals section) of the [THE website](#).

Coming soon: THE will provide a new online help centre in the Data Portal.

The aim is to provide you with relevant explanations, tips and instructions on how to use a dialogue at any time.

Note: The instructions on the THE website will continue to be available



Outlook

NOMRES messages

- BGMs can independently re-send NOMRES manually
- Selection of recipients for mismatch notification
- NOMRES message recipients (BGM/DL)

Responsive design

- Optimised design for mobile devices
- Goal: Improved display of overviews and data on smaller screens



Thank you.



Richard Schwarz

Anna-Louisa-Karsch-Str. 2
10178 Berlin

T: +49 30 364289-353

E: service@tradinghub.eu



**TRADING
HUB
EUROPE**
keep in balance

Düsseldorf office

EUREF-Campus 1
40472 Düsseldorf
+49 211 542 000 - 0
info@tradinghub.eu

Berlin office

Anna-Louisa-Karsch-Str. 2
10178 Berlin
+49 30 364 289 – 0
info@tradinghub.eu